Statewide Webinar: Community Engagement in the Delivery System Reform Incentive Payment Program

August 11th, 2014
Medicaid Matters NY

• Statewide coalition of over 140 organizations representing the interests of New Yorkers served by the Medicaid program
• Established in 2003 in response to threats to Medicaid at the state and federal levels
• Systems advocacy on behalf of Medicaid beneficiaries is crucially important because of the many competing interests in Albany
Thank you, SCAA!

Thank you to the Schuyler Center for Analysis and Advocacy for hosting this webinar!
Webinar Outline

• Delivery System Reform Incentive Payment Program overview (Kate Breslin)
• The importance of community engagement (Jason Helgerson & Greg Allen)
• Meaningful community needs assessments (Shena Elrington & Ngozi Moses)
• The role of Medicaid Matters NY (Lara Kassel)
• Q&A
DSRIP Overview

Kate Breslin
President and CEO
Schuyler Center for Analysis and Advocacy
Special Advisor on DSRIP
Changes to Medicaid in New York

- Expansion of Medicaid Managed Care
- Major transformation of delivery system
- Many other initiatives to “bend the cost curve,” such as:
  - Primary care investments
  - Regional planning
  - Benefit review
- Global Medicaid spending cap
- State takeover of administration from the counties
- Implementation of the Affordable Care Act
MRT Waiver

Agreement reached in February 2014:

- Delivery System Reform Incentive Payment program (DSRIP)
- Funding through managed care contracting
  - Primary care technical and operational assistance
  - Workforce needs: retraining, recruitment, retention
  - 1915i services (employment support, peer services, and more)
- State plan amendment for Health Home development grants
Delivery System Reform Incentive Payment program

- Model employed elsewhere (TX, CA, NJ, and KS)
- The bulk of MRT Waiver; $6.42 billion over five years to fund projects that will reduce avoidable hospitalizations
- Public hospitals and safety net providers eligible for funding as Performing Provider System (PPS)
- Menu of pre-approved project options
- Applications to be reviewed by panel of experts
- Funding allocated based on project valuation and outcomes
Delivery System Reform Incentive Payment program (cont’d)

- Medicaid members will be attributed to a PPS, based on where they typically use services
- Statewide performance must be demonstrated to CMS and funding will be reduced across the board if outcomes are not reached
- Intent is to promote permanent transformation of delivery system
DSRIP Project Domains

Performing Provider Systems will choose at least five and not more than 11 projects from the following domains:

- System Transformation
  - Create integrated delivery system (required)
  - Implementation of care coordination and transitional care programs
  - Connecting systems
DSRIP Project Domains (cont’d)

• Clinical Improvement
  – Behavioral Health (required)
  – Cardiovascular Health
  – Diabetes Care
  – Asthma
  – HIV
  – Perinatal
  – Palliative Care
  – Renal Care

• Population-Wide
  – Promote Mental Health and Prevent Substance Abuse
  – Prevent Chronic Diseases
  – Prevent HIV and STDs
  – Promote Healthy Women, Infants and Children
DSRIP Project Domains (cont’d)

• Patient and Community Activation for Uninsured, Non-utilizing, and Low-utilizing Populations
  – Develop practices/programming that promote activation and engagement
  – Increase the volume of non-emergency (primary, behavioral & dental) care provided to the UI, NU & LU population
  – Form linkages between community based primary and preventive services as well as other community based health services to sustain and grow the community and patient activation in the region it serves
DSRIP advocate response and concerns

- Applaud the level of transparency and accountability built into the proposal
- Panel reviewing applications and evaluating outcomes must include consumer advocate representation
- Funding being allocated through hospitals; high project value to work with community-based organizations and front-line providers, but need to make sure funding will actually flow to them
- Outcome measures very clinical in nature
DSRIP advocate response and concerns (cont’d)

- DSRIP project valuation includes degree to which projects address racial and ethnic health disparities; should consider other factors as well (sexual orientation, housing status, disability, more)

- Medicaid member attribution
  - How it will impact access to services
  - How people will be aware they have been attributed
  - How people will know what their choices and rights are
Importance of community engagement

Jason Helgerson
Medicaid Director
Office of Health Insurance Programs

Greg Allen
Director of Policy

DSRIP: What You Need To Know!

Jason Helgerson, Medicaid Director
Office of Health Insurance Programs
NYS Department of Health
FIVE KEY THEMES OF DSRIP

1. Collaboration, Collaboration, Collaboration!!!
2. Project Value drives
   a) Transformation → # and types of projects
   b) # of Medicaid members served (attribution)
   c) Application Quality
3. Performance Based Payments
4. Statewide Performance Matters
5. Lasting Change
   a) Long-Term Transformation
   b) Health System Sustainability
WHAT IS A PERFORMING PROVIDER SYSTEM (PPS)? LOCAL PARTNERSHIP TO TRANSFORM THE DELIVERY SYSTEM

Partners should include:

- Hospitals
- Health Homes
- Skilled Nursing Facilities
- Clinics & FQHCs
- Behavioral Health Providers
- Home Care Agencies
- Other key stakeholders

Responsibilities must include:

- Community health care needs assessment based on multi-stakeholder input and objective data.
- Building and implementing a DSRIP Project Plan based upon the needs assessment in alignment with DSRIP strategies.
- Meeting and reporting on DSRIP Project Plan process and outcome milestones.
How The Pieces Fit Together: MCO, PPS & HH

**MCO***
- Insurance Risk Management
- Payment Reform
- Hold PPS/Other Providers Accountable
- Data Analysis
- Member Communication
- Out of PPS Network Payments
- Manage Pharmacy Benefit
- Enrollment Assistance
- Utilization Management for Non-PPS Providers
- DISCO and Possibly FIDA/MLTCP Maintains Care Coordination

**ROLE:**
- Be Held Accountable for Patient Outcomes and Overall Health Care Cost
- Accept/Distribute Payments
- Share Data
- Provider Performance Data to Plans/State
- Explore Ways to Improve Public Health
- Capable to Accept Bundled and Risk-Based Payments

**Other Providers**

**PPSs**
- Care Management for Health Home Eligibles
- Participation in Alternative Payment Systems

**HH #1**

**HH #2**

**Other PPS Providers**

*Mainstream, MLTC, FIDA, HARP & DISCO*
We want to hear from you!

DSRIP e-mail:
dsrip@health.state.ny.us

‘Like’ the MRT on Facebook:
http://www.facebook.com/NewYorkMRT

Follow the MRT on Twitter:
@NewYorkMRT
Subscribe to our listserv:
http://www.health.ny.gov/health_care/medicaid/redesign/listserv.htm
Meaningful Community Needs Assessments

Shena Elrington
Director, Health Justice Program
NY Lawyers for the Public Interest

Ngozi Moses
Executive Director
Brooklyn Perinatal Network
Addressing the Gap

Promoting Meaningful Community Engagement and Community-Based Organization Involvement

• Leverage the community needs assessment process to:
  – Create and encourage stakeholder buy-in
  – Receive and response to critical information about health care needs, gaps and barriers
The Need for Caring in North & Central Brooklyn: A Community Health Needs Assessment

• Purpose: To determine North & Central Brooklyn residents’ perceptions of the needs, gaps, and barriers to care in their communities to help inform the redesign of Brooklyn’s health care system, which is in a state of crisis

• Methodology:
  – Participatory based approach:
    • Surveyed over 600 community residents
    • Conducted nine focus groups with almost 80 participants, including:
      – LGBTQ-identified
      – Teens
      – Individuals living with physical and sensory disabilities
      – Immigrants
      – Spanish-speakers receiving mental health services
      – Young men 18-30
      – Older men 45-55
      – Pregnant women
Lessons Learned

1) Critical importance of community-based organization involvement
2) Engage key stakeholders throughout the entire process
3) Create space to receive (and be responsive to) new and unexpected information
The role of Medicaid Matters NY

Lara Kassel
MMNY Coalition Coordinator
Fulfilling the mission

To ensure the interests of Medicaid beneficiaries are included, understood, and met in all discussions on New York’s Medicaid program.
Engage in direct, systemic advocacy

- Written comments to the Department of Health DSRIP staff during public comment periods
- Meetings with the Medicaid Director and staff to communicate MMNY positions and engage in dialogue
- Participation in opportunities for engagement provided by the Department of Health, such as webinars and Q&A sessions
Inform and facilitate community and consumer advocacy at the local level

• Hosting opportunities for coalition member engagement, to provide education on how to find information on the Performing Provider Systems in their areas

• Communication with coalition members on a regional basis to help facilitate collaboration amongst themselves
Examine and monitor consumer experience

- Urging replication of the Medicaid Member Focus Group meetings conducted in 2012 to hear directly from Medicaid consumers on their interests and concerns throughout the entire five-year period of DSRIP implementation
- Advocating for consumer-oriented measures, such as consumer experience, in the DSRIP project metrics
- Advocating for continued transparency and accountability throughout the DSRIP decision-making and evaluation processes
Examine and monitor consumer experience (cont’d)

• Monitoring how care coordination programs and access to services are included and impacted by DSRIP projects
• Monitoring how PPSs handle consumer demands for choice, and the filing of grievances and appeals
• Monitoring and gathering information about access barriers facing consumers as they DSRIP process unfolds
Questions?

Enter your questions in the dialogue box at the bottom left-hand corner of your screen.
What you can expect from MMNY

• Continued dialogue among coalition members and partners
• A DSRIP toolkit
• Community-based opportunities for convening and collaboration
• And more!
Thank you!

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